

LEARNING FROM LEADERS

Presents: **The Mental Management of Emergencies**

With: Richard Gasaway

SOCAL: 05/17/16

10601 Church Street #107, Rancho Cucamonga (CA)

Register: redhelmettraining.com

NORCAL: 05/19/16

Chevron Research Auditorium

100 Chevron Way: Gate 14, Richmond (CA)

Register: firenuggets.com



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Improving first responder situational awareness and decision making under stress.

Since the inception of the National Firefighter Near-Miss Reporting System in 2005, the leading contributing factors to near-miss events are NOT strategy, tactics, equipment, procedures or training. The leading contributing factors are flawed situational awareness, poor decision making and human error. Likewise, the line-of-duty death investigation reports issued by the National Institute of Occupational Safety & Health repeatedly cite issues with situational awareness and decision making as leading contributing factors in casualty events.

Organizations with state-of-the-art equipment, sound strategy & tactics, well-developed SOPs and command training centers are still experiencing incident scene casualties. The solution to improving your safety lies with improving your situational awareness and decision making – learning how to see the bad things coming in time to change the outcome. This program explores and discusses:

- 6 ways physical and mental stress impact decision making;
- 7 step process for making decisions in high stress, dynamic, rapidly changing environments;
- 4 essential components to making quality decisions under stress.
- How the brain uses pattern matching, mental modeling and information chunking to make high stress decisions.
- 3 levels of situational awareness including how to develop and maintain each.
- Common situational awareness flaws that can have catastrophic outcomes.
- Best practices for developing and maintaining situational awareness in high-stress, high consequence situations.

NOTE: This is not a strategy and tactics presentation. This program focuses on the neuroscience of high stress, high consequence decision making and the process for developing and maintaining situational awareness.

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